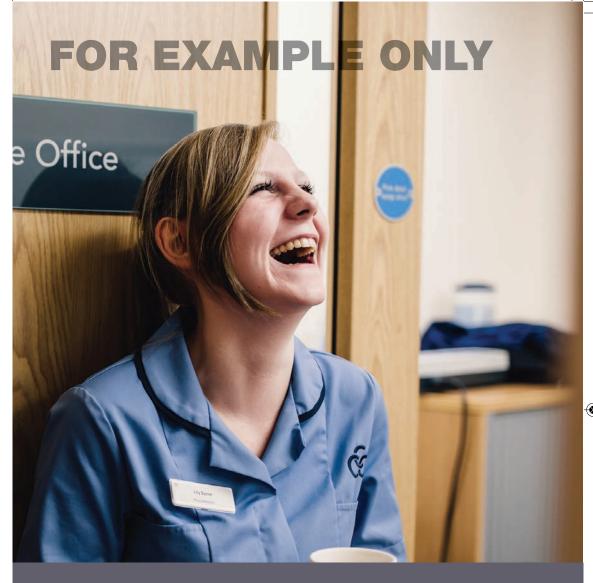
	Se
Your training and career development	A STATE OF THE STA
My training/learning/development has helped me do my job better I am able to do my job to a standard I am personally pleased with My training and development needs are regularly reviewed I am encouraged to strive for excellence in my job	
General	
I have had an appraisal in the last 12 months I have supervision / one to one sessions on a regular basis My opinion about my job compares with 12 months ago as	Yes No
Better Same	Worse N/A
I think I will still be working at this home in 12 months  Yes  No	Don't know
	Paysi
Overall opinions	Salada Nemer Vey Hoon
The way I am treated by managers The amount of responsibility I am given The recognition I get for good work The support I get from my immediate manager The support I get from my work colleagues The way the company values my work The opportunities I have to use my skills My overall level of job satisfaction What I like <b>BEST</b> about working here is	
The <b>ONE THING</b> that would improve my working life is	
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	Apr 2017 00:
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## Team Members' Opinion Survey

Your opinions make a difference

Team Members' Opinion Survey FREEPOST (TK 1900) TWICKENHAM TW1 4BR

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## Dear Team Member

Your opinions make a difference

As a valued team member, your opinion is critical to the success of our business.

The enclosed survey should take no longer than 5 minutes complete and any information you enclose will be managed confidentially. We are committed to continuous improvement in all areas of the company and your participation in this survey is very much appreciated. Thank you for your support.

Please post the completed questionnaire in the envelope provided or return sealed to your Receptionist/Admin or Administrator for postage directly from the home.



TO BE RETURNED BY MAY 26TH 2017 LATEST

We would like you to think about your recent experience of working at your home.	They mey mey help they mey miles.
How likely are you to recommend your home to friends and family if they needed care or treatment?	
How likely are you to recommend your home to friends and family as a place to work?	
How are you treated?	Strongly 39 Assets 1 Strongly 39 Strongly 39 Strongly 39 Strongly 31 Strongly
The people I work with treat me with kindness and respect I know where to go for advice and support when I need it Concern is shown by colleagues, for my health and personal safety at work My line manager helps me find a good work life balance I have adequate materials, supplies and equipment to do my work I try to be positive in my work	
How are you kept informed?	
I know what my work responsibilities are and I am held accountable to deliver them  Communication is effective within my immediate team  My immediate line manager gives me clear feedback on my work  I have clear planned goals and objectives for my job  I have enough information on the company's objectives	
Is there any more information you would like?	
How are you valued?	
I am able to contribute to the success of my team I am given praise for work well done My ideas and suggestions are listened to I feel a valued member of my department I am fairly paid for the job I do I believe I am making a difference	
How residents are cared for (If you are not based on an operational site p	please ignore this section)
I am clear that I fully understand the needs of my residents There are enough staff in my department to do my job properly I am satisfied with the quality of care I give to residents I have been provided with the support I need to meet resident expectations	