

Your training and career development

My training/learning/development has helped me do my job better
 I am able to do my job to a standard I am personally pleased with
 My training and development needs are regularly reviewed
 I am encouraged to strive for excellence in my job

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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General

I have had an appraisal in the last 12 months
 I have supervision / one to one sessions on a regular basis
 My opinion about my job compares with 12 months ago as...
 Better Same
 I think I will still be working at this home in 12 months
 Yes No

<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Worse	<input type="checkbox"/> N/A
<input type="checkbox"/> Don't know	

Overall opinions

The way I am treated by managers
 The amount of responsibility I am given
 The recognition I get for good work
 The support I get from my immediate manager
 The support I get from my work colleagues
 The way the company values my work
 The opportunities I have to use my skills
 My overall level of job satisfaction

	Very satisfied	Satisfied	Neither	Dissatisfied	Very dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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What I like **BEST** about working here is...

The **ONE THING** that would improve my working life is...

FOR EXAMPLE ONLY



FOR EXAMPLE ONLY

Team Members' Opinion Survey

Your opinions make a difference

Team Members' Opinion Survey
 FREEPOST (TK 1900)
 TWICKENHAM TW1 4BR


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Dear Team Member

Your opinions make a difference

As a valued team member, your opinion is critical to the success of our business.

The enclosed survey should take no longer than 5 minutes  complete and any information you enclose will be managed confidentially. We are committed to continuous improvement in all areas of the company and your participation in this survey is very much appreciated. Thank you for your support.

Please post the completed questionnaire in the envelope provided or return sealed to your Receptionist/Admin or Administrator for postage directly from the home.

TO BE RETURNED BY MAY 26TH 2017 LATEST 

We would like you to think about your recent experience of working at your home.

How likely are you to recommend your home to friends and family if they needed care or treatment?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extremely likely	Likely	Neither	Unlikely	Extremely unlikely	Don't know

How likely are you to recommend your home to friends and family as a place to work?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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How are you treated?

The people I work with treat me with kindness and respect
 I know where to go for advice and support when I need it
 Concern is shown by colleagues, for my health and personal safety at work
 My line manager helps me find a good work life balance
 I have adequate materials, supplies and equipment to do my work
 I try to be positive in my work

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strongly agree	Agree	Neither	Disagree	Strongly disagree

How are you kept informed?

I know what my work responsibilities are and I am held accountable to deliver them
 Communication is effective within my immediate team
 My immediate line manager gives me clear feedback on my work
 I have clear planned goals and objectives for my job
 I have enough information on the company's objectives
 Is there any more information you would like?

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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How are you valued?

I am able to contribute to the success of my team
 I am given praise for work well done
 My ideas and suggestions are listened to
 I feel a valued member of my department
 I am fairly paid for the job I do
 I believe I am making a difference

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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How residents are cared for *(If you are not based on an operational site please ignore this section)*

I am clear that I fully understand the needs of my residents
 There are enough staff in my department to do my job properly
 I am satisfied with the quality of care I give to residents
 I have been provided with the support I need to meet resident expectations

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